

THE 30 GRANDMA MOVES

The actual quick-reference moves from Teach Your Grandma to Spot a Scam.

- 1 Fake caller ID: Hang up. Call the official number yourself.
- 2 “Do not hang up.”: Hang up specifically because they said not to.
- 3 Five-minute deadline: Use the Ten-Minute Rule. Their urgency makes you slower.
- 4 “Move your money to protect it.”: Move nothing. Call your real bank yourself.
- 5 “Call this other number to verify me.”: Reject their number. Find your own.
- 6 Private-looking facts: Treat knowledge as context, not proof of identity.
- 7 “Keep this confidential.”: Tell someone you trust. Secrecy is the smoke alarm.
- 8 Family emergency: Use the family password, hang up, and call family through a known number.
- 9 Familiar cloned voice: Do not test the voice. Test identity through another channel.
- 10 Convincing video call: For high-stakes action, use another form of verification.
- 11 Official-looking link: Open your normal app or known official site.
- 12 QR code: Treat it as a link. Use the normal app or official website you trust.
- 13 “Read me the six-digit code.”: Keep the code. It is a key.
- 14 “Approve this login.”: Deny any login or approval you did not initiate.
- 15 Unexpected remote access: No unexpected stranger gets control of your computer.
- 16 Fake tech warning: Do not call the number in the pop-up. Close it.
- 17 Gift-card payment: Stop. Gift cards are for gifts, not urgent payments.
- 18 Crypto ATM instruction: Walk away. Call your bank or a trusted person.
- 19 Cash or gold courier: Keep valuables and close the door.
- 20 Changed wire instructions: Confirm verbally using an old, known number.
- 21 Real email thread: Verify the action, not merely the sender.
- 22 Investment dashboard: Verify who holds the assets and whether withdrawals work.
- 23 Small crypto withdrawal: A small win does not prove a large deposit is safe.
- 24 “Risk-free” return: Ask where money can lose. If nobody can explain, stop.

- 25 Romance before a money ask: Separate emotional trust from financial permission.
- 26 Real legal or court fact: The fact may be real; the request may still be fake.
- 27 “Do not tell the bank teller.”: Tell the teller exactly what you were told to hide.
- 28 Recovery expert: Never pay an unsolicited rescuer.
- 29 Embarrassment after money moved: Call the bank first. Feel embarrassed later.
- 30 Overwhelming complexity: Ask, “What do they want me to do next?”